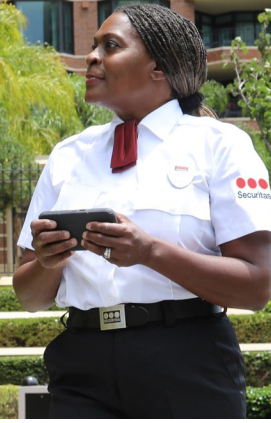# Skybridge Optimizes On-site Nighttime Surveillance with Securitas Remote Guarding

Securitas

A metropolitan high-rise residential faced with on-site trespassing incidents from urban campers achieved the optimal protection they desired thanks to a Securitas Integrated Guarding plan heavily supported with Remote Guarding technologies.

The Challenge

Skybridge, a high-rise residential community in Chicago, IL, had a history of urban campers trespassing at their condominium site during night hours. The frequency of these incidents made it difficult for local police to respond to each occasion. Additionally, their site's proximity to an active expressway complicated their ability to determine the difference between everyday on-site movements and irregular, suspicious activities.

The Solution

On-site Guarding

On-site Guarding was utilized during night hours, which was when most incidents occurred. On-site Officers enabled Skybridge's residential community to have active, real-time protection from on-scene incidents that required immediate action while Securitas completed their initial on-site evaluation. This solution was withdrawn after Remote Guarding was optimized on the site.

Remote Guarding

After Securitas identified the site's most vulnerable areas, RG*Watch* was chosen to easily deploy surveillance cameras enhanced with Remote Perimeter Protection video analytic capabilities. These analytics alert highly-trained Remote Guarding Officers of unauthorized site activity while also capturing, but not taking action on, nonthreatening events such as the fluctuating expressway traffic near the site. The cameras' auditory speakers also let Officers address on-site individuals to take immediate action and mitigate risks.

The Results

Since installing the Securitas RG*Watch* solution, Skybridge was successfully protected from 30+ incidents in October 2020 alone. The defusal of these incidents are credited to our solution's specialized auditory call-down procedures, which involve Remote Guarding Officers directly communicating verbal warnings to trespassing parties through speakers connected to Securitas RG*Watch* surveillance cameras.